

PROGRAM SCOPE

Introduction

The Panduit Certification PlusSM System Warranty provides End Users with the confidence and security of knowing that their cabling system will deliver the performance they expect to meet their long term networking needs.

The program offers a 15 year standards based performance warranty that applies to all registered links in an installation. The program guarantees that these links will meet minimum performance requirements as specified in the Commercial Building Telecommunications Cabling Standards (Appendix B). With this baseline of performance users are assured that their cabling system will support current and future networking applications designed to run on their cabling system.

If these links fail to meet specified performance requirements the warranty covers the repair or replacement of defective components and/or cable and the labor associated with this repair or replacement per the terms of the warranty.

In addition the program provides one point of contact for system issues, simplifying issue resolution for users. For End Users, the one point of contact is their original Panduit Certified Installer, supported by both Panduit and the approved cable partner.

Requirements of the program include verified compliance with design, installation, operation, and maintenance practices as well as test, labeling and administration procedures as specified in Commercial Building Telecommunications Cabling Standards. These requirements help ensure that all links will support expected performance requirements and help facilitate easy moves, adds and changes, decreasing the users overall cost of ownership over time.

In order for Panduit and Teldor to provide our mutual customers with the Panduit Certification PlusSM System Warranty the parties agree to the following conditions as set forth in the Panduit/Cable Manufacturer System Warranty agreement.

