

## Teldor's quality policy highlights

Teldor shall produce and deliver to its customers **products with a quality level that best suits their requirements**, and shall meet its contractual obligations towards its customers as stated in Teldor's catalog, its sales and supply contracts, the requirements detailed in Teldor and customers product specifications, or in any other binding document related to the product, as well as in any legal requirements.

To deliver to its customers products that meet their requirements, Teldor shall apply a **high quality of work and management**.

As part of its effort to uphold its quality policy and its effort to improve the effectiveness of its quality management system, Teldor shall conduct a systematic **continuous improvement** through learning and training its employees to improve their skills and implement the learned lessons.